



INTENSIVE CASE MANAGER FOR SENIORS FULL TIME (35 HOURS/WEEK)

Catholic Family Services of Hamilton (CFS) is a nonprofit, multi-service agency providing counselling, case management, education and support to families, couples and individuals living in Hamilton and the surrounding area. We offer a warm, collaborative, and mission-focused work environment that will provide you with the opportunity to have a lasting, positive impact on your community.

The Intensive Case Manager assists high risk or vulnerable, older persons living in severe self-neglect situations in the community to be safe, healthy and maintain their independence. You will complete comprehensive and holistic assessments of seniors who present with complex cognitive and physical challenges. You will develop an Integrated Service Plan in consultation with various service providers, the individual and their care givers and linking with appropriate community resources. You provide continued support to ensure service is adequate and advocate for high-risk seniors especially individuals presenting issues of abuse and self-neglect.

You support and empower individual/caregiver through education and information, including basic home management, activities of daily living and regarding the extent, nature and limitations of any service being provided. You are adept at presentation and public speaking in educating community stakeholders and partners on CFS programs and aspects of elder abuse and neglect.

This position requires a highly motivated and self-directed professional with a university degree in Gerontology or Social Work and 3 years of experience or certification in case management and experience working with older persons.

You have outstanding communication and presentation skills, active listening skills and clear understanding of confidentiality and professional boundaries. You excel in judgement, professional standards, empathy and being an effective team player. You are proficient at timely and accurate documentation using electronic charting software and managing reports and statistical information. You are required to travel off-site to community locations using your own vehicle.

How to apply:

Please reply with a letter of intent and resume to:

Human Resources Coordinator
Catholic Family Services of Hamilton
460 Main St. E Unit 404
Hamilton, ON L8N 1K4
Email: hresources@cfshw.com

Closing Date: Thursday, June 02, 2022

All communications will be held in strict and professional confidence. CFS would like to thank all applicants for their interest; however, only those being considered will be contacted.

CFS is committed to creating a diverse work environment and is proud to be an Equal Opportunity Employer. We welcome applications from Indigenous persons, visible minority group members, women, persons with disabilities, and LGBTQ2S+ and others who contribute to greater diversity of perspectives.

CFS is committed to inclusive, barrier-free recruitment and selection processes, and a work environment in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). We will be happy to work with applicants requesting accommodation at any stage of the hiring process.